



HM Government



Department for
Digital, Culture
Media & Sport

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The challenge

Build services to
meet user needs

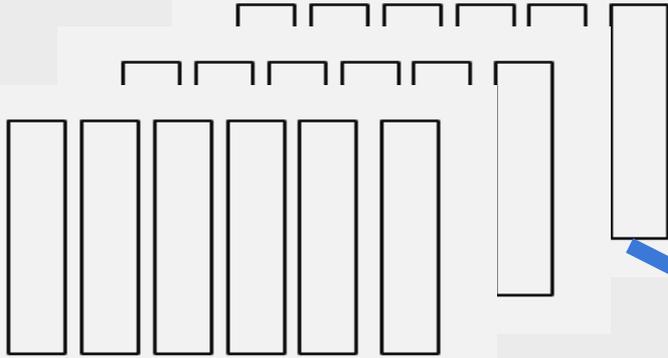
Save money

Grow the digital economy

We couldn't
move fast
enough...

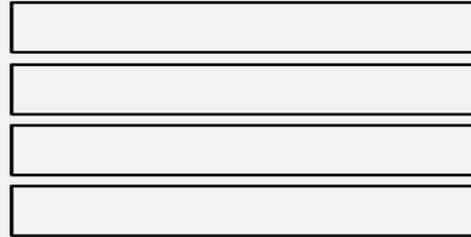
We had to
change shape

From this...



expensive inefficient
silos

.... To this.



reusable shared
platforms

Make things open:
it makes things better

Find people and technology for digital projects in the public sector

OPEN MARKETS

You can

- cloud services
- people and technology designers
- physical datacentre space for legacy systems

Help us select open standards for government IT

Login

BETA This is a new service – your [feedback](#) will help us to improve it.

OPEN STANDARDS

Four stages of setting open standards in government IT

1 Suggestion stage

We need you to first suggest areas where users of government services face problems that might be solved by open standards. We'll assess suggestions as they come in, look at their possible benefits and read other users' comments on them.

How you can get involved:

- read other people's suggestions
- comment on a suggestion
- make a suggestion

2 Response stage

How you can get involved:



OPEN SOURCE

specialist-publisher

Ruby ★ 3 | 8

Publishing App for Specialist Documents and Manuals on GOV.UK

Services data

OPEN DATA

Transactions per year

1.73bn

total for [690 services out of 795](#)

Annual cost

£7.31bn

total for [209 services out of 795](#)

Cost per transaction

£4.40

weighted average for [211 services out of 795](#)

Digital take-up

99.9%

User satisfaction

99.1%

Completion rate

15%

Dashboard

Check driving information

Visit this service

[Check your driving information](#)

View the dashboard

[Full screen mode](#)

This dashboard shows information about how the **Check driving information** service is currently performing.

Live service usage

Live number of users on any page within the service



Number of transactions by channel

Which channels were responses received through



The benefits of coding in the open

Anna Shipman, 4 September 2017 - [GDS design principles](#)

For any service to be put in front of the public, it has to meet the Digital Service Standard, a set of 18 criteria.

One of the criteria is that all new source code is [made open and published under an open source licence](#).

This goes hand in hand with our tenth design principle: [make things open: it makes things better](#).

In this blog post, I explain why coding in the open makes things better.

Press release

Open document formats selected to meet user needs

From: Cabinet Office, The Rt Hon Lord Maude of Horsham and Government Digital Service
First published: 22 July 2014
Part of: Government transparency and accountability

This news article was published under the 2010 to 2015 Conservative and Liberal Democrat coalition government

Worldwide engagement leads to standards that get people working together.



The [open standards](#) selected for sharing and viewing government documents have been announced by the Minister for the Cabinet Office, Francis Maude.

The standards set out the document file formats that are expected to be used across all government bodies. Government will begin using open formats that will ensure that citizens and people working in government can

BETA

This is a [beta service](#) – please send your feedback to enquiries@digitalmarketplace.service.gov.uk

[Digital Marketplace](#)

Find a team to provide an outcome

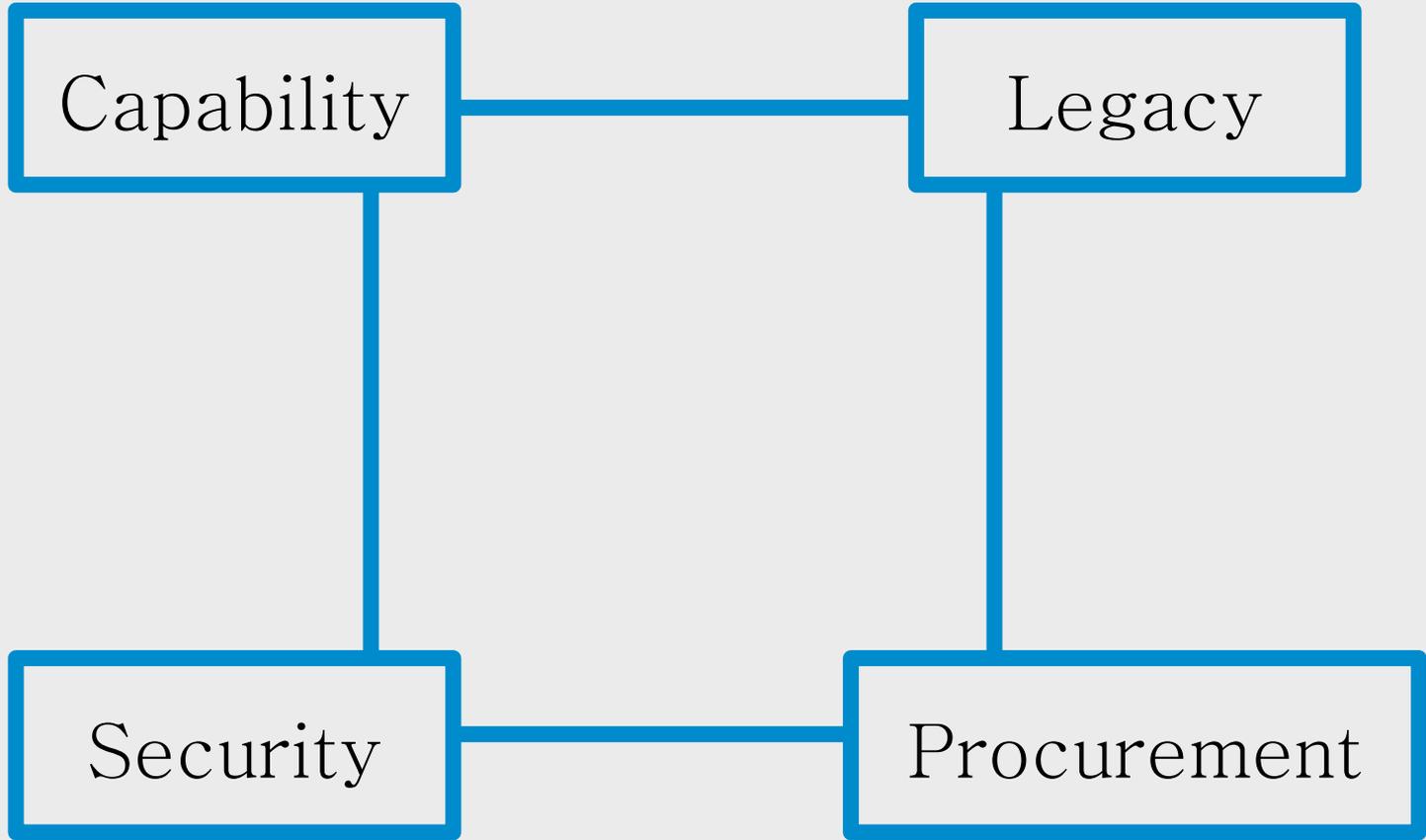
To find a digital outcome, eg a booking system or an accessibility audit, you need to tell suppliers about the situation or problem. They'll then propose a solution to meet your needs.

Before you start

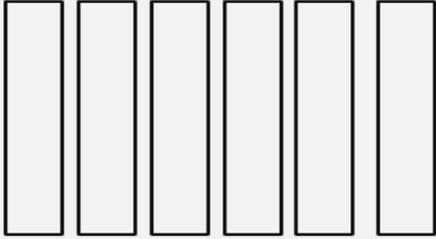
1. You can talk to suppliers to prepare your requirements.

[Download list of suppliers.](#)

2. Get budget approval.



Don't buy like this...

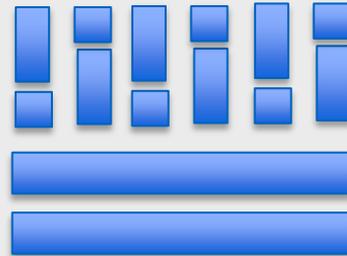


expensive inefficient

silos



.... buy like this.



Multi-sourced
components

£1 billion
sales on
Digital
Marketplace

2010



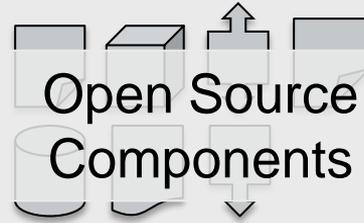
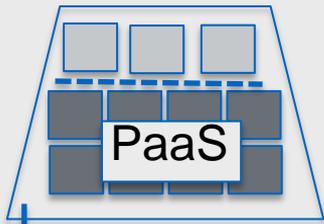
2015



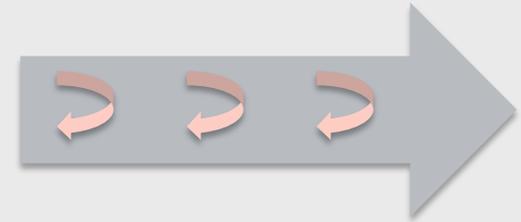
52% to SMEs

Existing co-operation





Multi-disciplinary teams



User Research

Design

Continuous, Iterative Deployment



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