United Nations | Department of Economic and Social Affairs

Ministry of the Interior and Safety

NIA NATIONAL INFORMATION SOCIETY AGENCY

SESSION 1: SETTING EFFECTIVE STRATEGIES TO ACCELERATE DIGITAL TRANSFORMATION

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Setting Effective Strategies to Accelerate Digital Transformation

- ***Rwanda****'s Digital Transformation: the journey so far*
- *Key achievements*
- *Challenges encountered*

| NICI-1: Enabling environment | NICI-2: Infrastructure development | NICI-3: e-Services | NICI-4:Smart Rwanda Master Plan | National Strategy for Transformation - 1 |

2000   2005   2010   2015   2020   2024
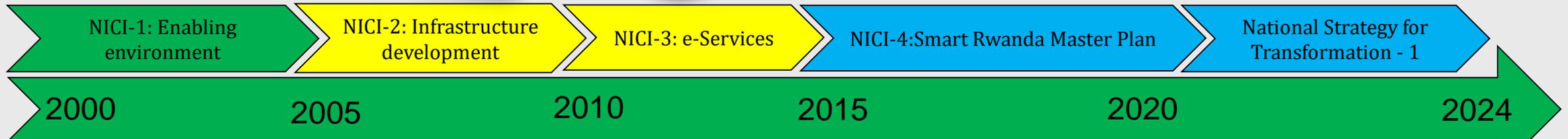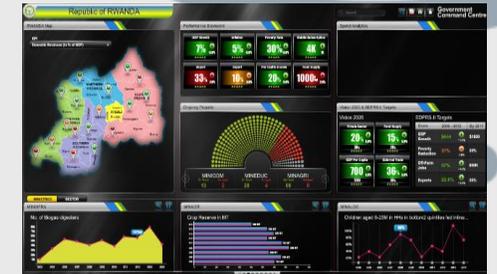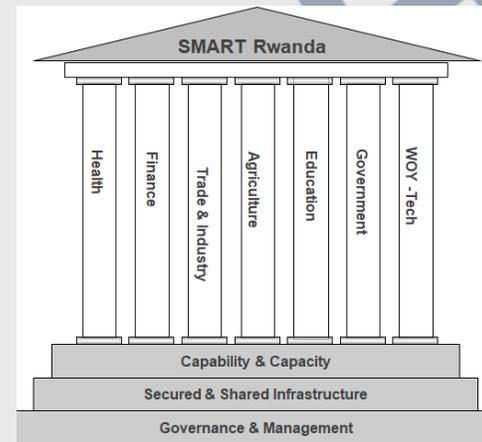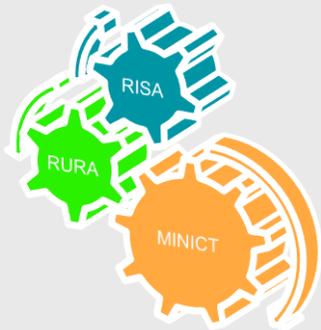
Setting Effective Strategies to Accelerate Digital Transformation (continued)

- *Interventions for **Covid-19** recovery:*

  - Strengthen the digital infrastructure

  - Scale E-learning, e-commerce, telemedicine, digital payments

  - Strengthen the data ecosystem

  - Leverage technology tools to inform response strategies

  - Redefining the workplace

  - Increase high-tech skills/jobs

Setting Effective Strategies to Accelerate Digital Transformation (continued)

- *Accelerating the Digital Transformation:*

Advancing an Effective, Efficient, Innovative and Inclusive Digital Government for the *socio-economic empowerment of* **all Rwandans.**

User Centricity	*Once Only*	*Inclusiveness*	*Data Privacy*	*ICT as an investment*
FOCUS AREA 1	FOCUS AREA 2	FOCUS AREA 3	FOCUS AREA 4	FOCUS AREA 5
Building Digital Government Systems	Digital Enablers	Transparent & Data-Driven Government	Advancing Accountability & Participation	Digital Skills Development

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