Conference on e-Government in Asia and the Pacific and
11-13 May 2011, Seoul, Republic of Korea

FORUM OF CIOs AND E-GOVERNMENT OFFICIALS
Information Note

11 May 2011, Session 2, Part 1 (14:30 -16:30)

This open forum discussion among CIOs and e-Government officials aims to facilitate open exchange of ideas and information, as well as experience- and knowledge-sharing, as related to e-Government policy and development. It will also explore ways of effective collaboration among Asia-Pacific officials.

The discussion will focus on the roles of individual CIOs/e-Government officials. But at the same time, it will also concentrate on the institutional framework and its constituent elements; as well as institutional options and conditions for successful implementation of e-Government policies.

This way, the discussion will become more relevant to the current situation and e-Government development trends, which are characterized by changes from individual, *ad hoc* responses to *institutionalization* of initiatives. It will also reflect effective interactions among e-Government officials and e-Government institutions, which are becoming increasingly important.

CHAIR/MODERATOR AND SUGGESTED QUESTIONS

Ms. Ann Steward (Government CIO, Deputy Secretary, Australian Government Information Management Office, Department of Finance and Deregulation) will chair and moderate the Forum; with a list of suggested questions to help provide focus and structure the discussion.

The expectation is that panellists contribute to this moderated discussion and share their experiences and thinking on the following issues and questions suggested by Ms. Steward:

(1) "The New CIO/e-Government Officials in the Asia-Pacific countries": Changing/emerging role of CIOs in different Asia-Pacific countries (For example, e-Government requires more inter-agency collaboration/planning, resulting in a new role for CIOs/officials);

(2) Effective strategy to enhance the role of the Asia-Pacific CIOs/e-Government, including particularly, strategies to develop adequate institutional framework for e-Government initiatives;

(3) The e-government agenda should not/is not isolated from the strategic reforms and innovation underway across governments.

Q. How does the CIO and /or the CIOs function within the institution ensure that e-Government is tightly integrated into this reform? Draw on a specific country case example.

Q. What role can/should ICT play in reinventing governments' interaction with civil society?

(4) Trends for good governance apply to all functions across institutions, including ICT.

Q. What do these require of an effective CIO leader and what works best.

(5) Good ICT policy development is informed by good implementation.

Q. How do you determine the necessary capabilities required to successfully implement ICT policies, improved business processes and systems required to achieve the desired outcomes?

Q. How do you create an effective ICT council of collaborators and what role do you see for lead agencies in championing initiatives across government and others sectors – for example, voluntary or third sectors, business?